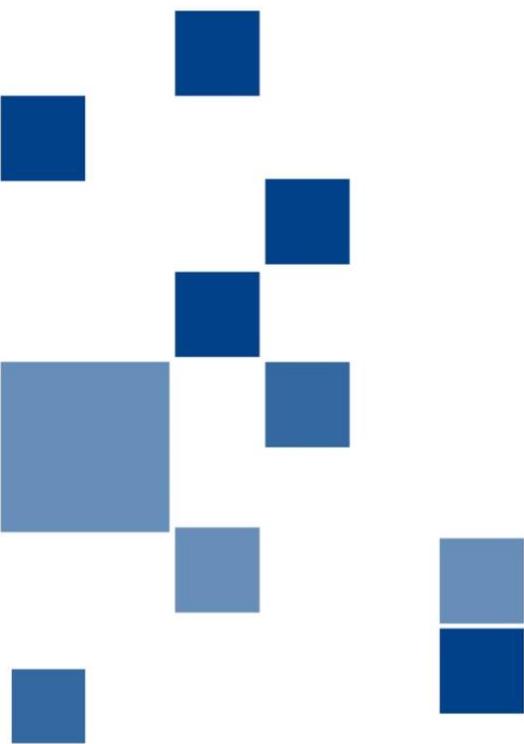


Key Registration Statistics December 2023

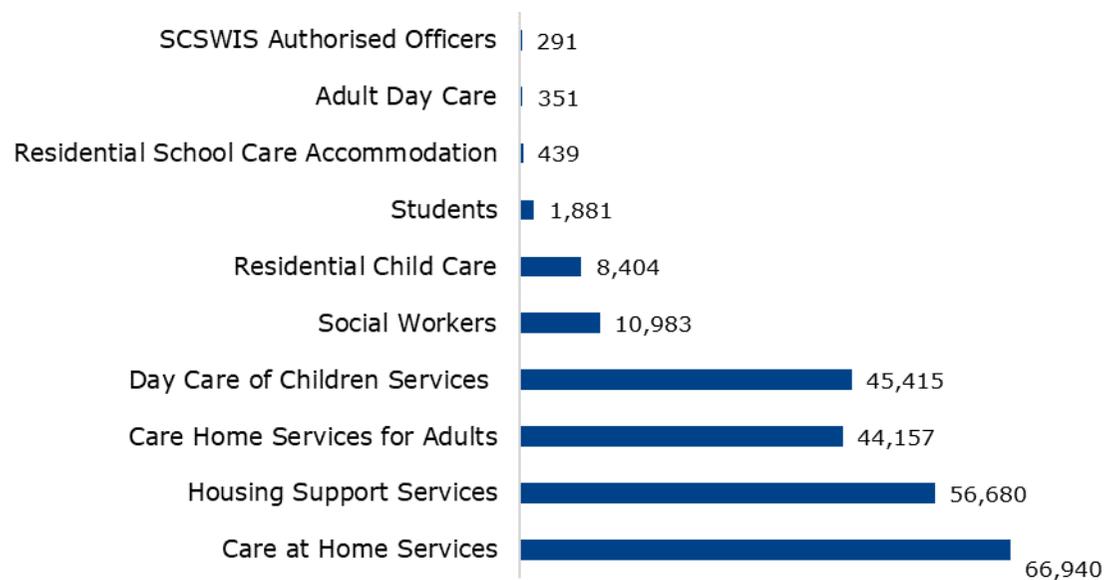


1. How many people are on the register?

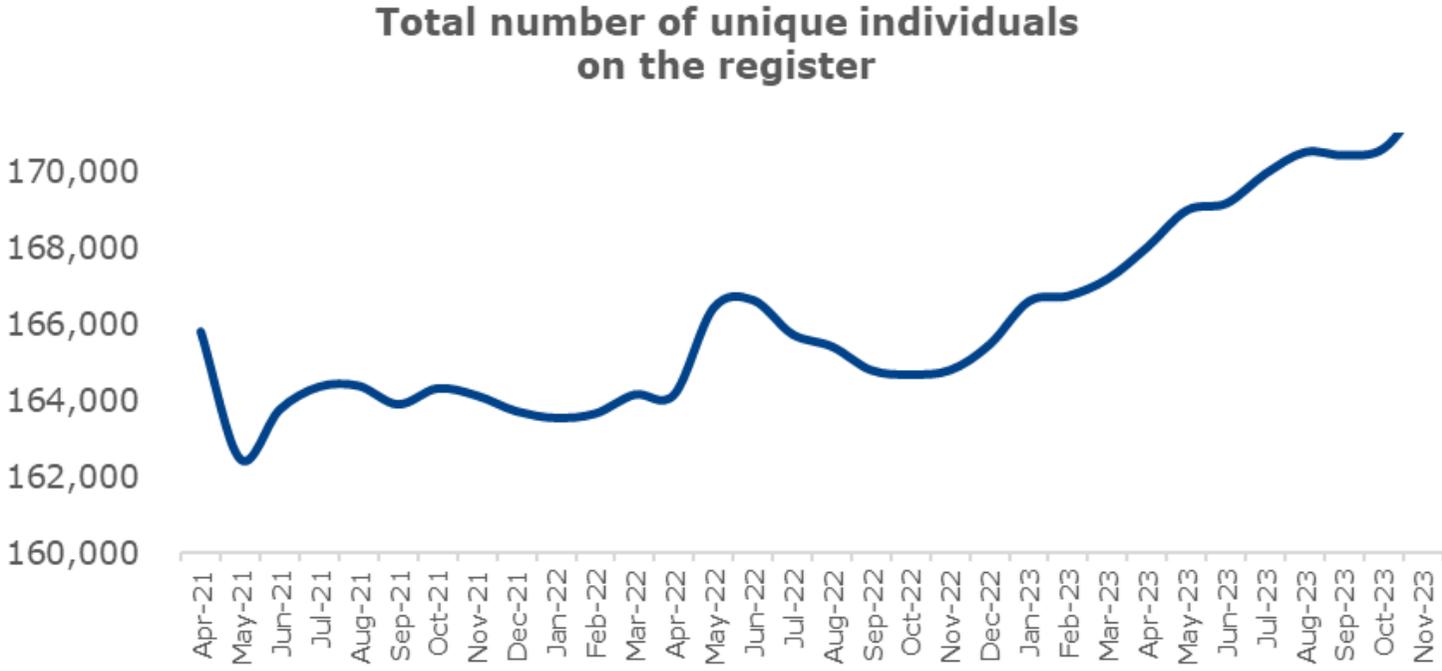
As of 4 December 2023, there were 172,310 unique individuals on the register.

Some people need to register on more than one part of the Register; this brings the total number of registrations to 235,541.

Number of individuals on each register part



This chart shows how the number of unique individuals has changed. Between April 2020 and March 2021, in response to the pandemic, we did not remove people from the register for non-payment of fees. In April 2021, we removed people who had not paid their fees because they were no longer working in the sector. This explains the fluctuation over this period.

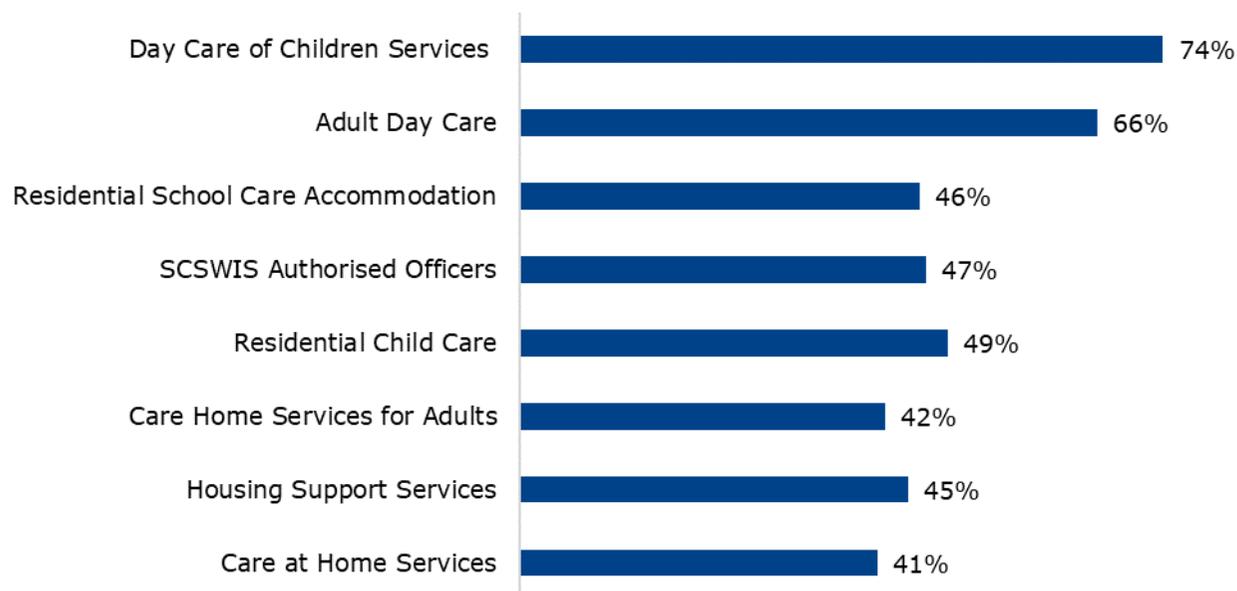


2. How many people on the register have the relevant qualifications?

120,048 (53%) of registrations have the relevant qualifications.

People who are on more than one part of the register need to do the qualification for each part (although some parts have the same qualification requirement, e.g., Housing Support Services and Care at Home Services).

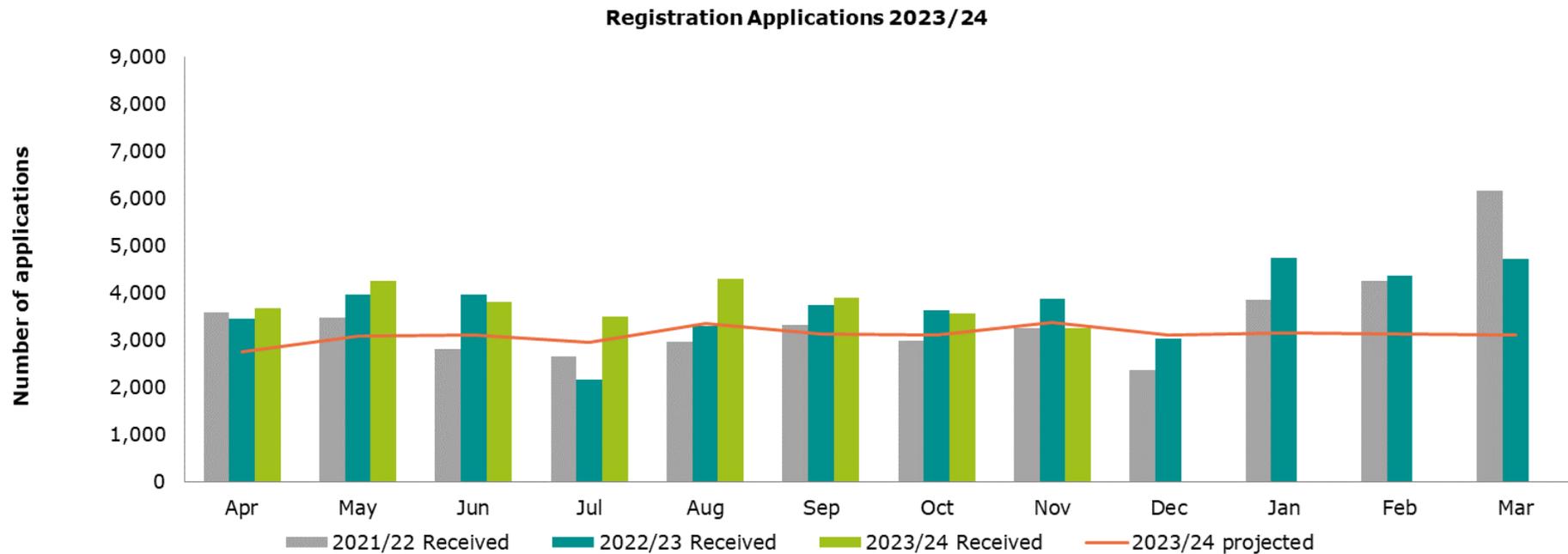
Percentage of individuals who are qualified



3. How many applications are we receiving?

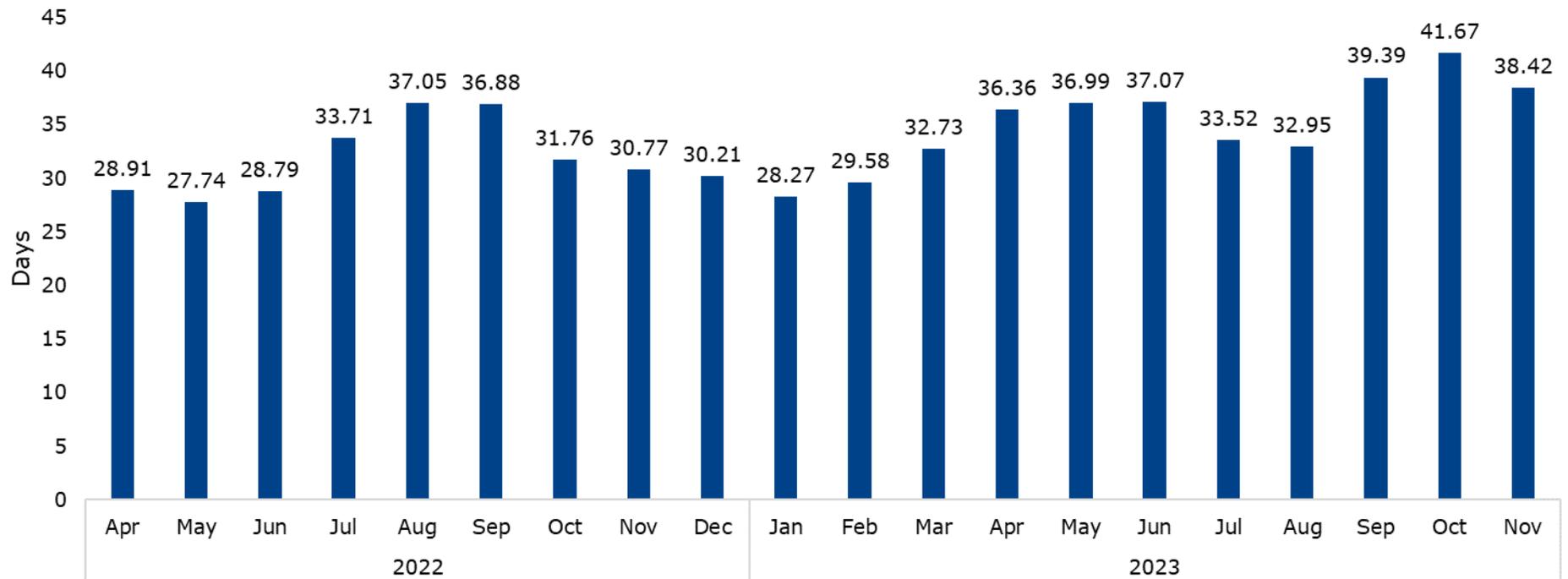
We projected that we would receive applications from 37,085 individuals in the 2023/24 financial year.

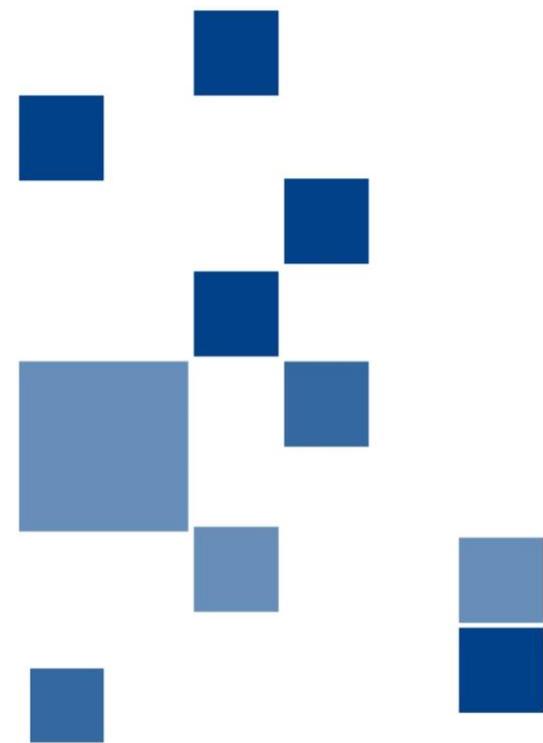
By the end of November, we were projected to receive applications from 24,848 individuals, however we have actually received applications from 30,270 individuals.



4. How long do we take to register an application from date of receipt?

Average time to process an application from date of receipt





If you have any questions about this document or would like further information on the SSSC's performance, please email performanceandimprovement@sssc.uk.com.

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